

Safeguarding public health

**MHRA**

# **eWorking at the MHRA**

## **The impact of the Sentinel programme**

*David Wheeler*  
*Medicines and Healthcare products Regulatory Agency*  
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## Take away Messages

The MHRA logo is a dark blue oval with the letters 'MHRA' in white, bold, sans-serif font.

- MHRA has made a significant investment in eWorking
- “Electronic CTD” or NEES applications now making up to 70-80% of all applications, no paper copies required
- Less than 15 full eCTD application received since August '05
- Collaborative eCTD pilot set up with applicants
- Several eCTDs in preparation
- Use of MHRA Portal is mandatory for eCTDs
- New targets agreed with industry to facilitate transition from paper to full eCTD applications

## Topics to be covered

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- Sentinel Programme Overview
- MHRA Portal
- Sentinel Case Folder
- Electronic Submissions
- eCTD Pilot Scheme
- Moving Forward
- New eWorking Targets



# Sentinel Programme Overview

## Why was Information Strategy Required?

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- Business applications, PLUS, ADROIT, BLIS were fairly old end to end thick client systems
- Information held in business silos
- Difficult to get critical cross agency BI information
- Front end architecture was obsolete
- Dictionaries contained duplicate information
- Remote working not possible
- eCTD applications not catered for in business processes

- *Oracle HR Jan '04*
- *Oracle Finance April '04*
- *Clinical Trials August '04*
- *Export Certificates January '05*
- *Product Licensing August '05*
- *Manufacturing / Inspection Licensing October '05*
- *Portal / RamaXL November/December '05*
- *Pharmacovigilance May 2006*

- Major change in working practices for MHRA
- Over 28 million Gold file pages have been scanned
- All current business systems have been replaced
- Secure verification of identity through portal
- Electronic records are the master
- Massive reduction in paper storage and handling
- Improved quality / consistency in assessment and response to queries
- All IT support activities grouped together and outsourced

- Assessment teams regrouped into therapeutic areas
- All data entry activities grouped together in new IPU within IMD
- Assessment teams deal with full product life cycle: initials, variations, renewals
- Centralised Regulatory Information Service (RIS) to handle majority of applicant queries





# MHRA Portal

# MHRA Portal for secure electronic working with clients



## Benefits of Portal to Industry

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- All applications/communications are electronic
- Secure 24x7x365 e-gateway into MHRA for applications and communications
- Improved speed of communications
- On-line data validation using Sentinel web services
- No archive paper copies are required
- Service is free for up to 5 users
- The Portal provides a gateway to the RamaXL added value service (Rama successor)
- Uses standard PC hardware and Adobe 7.05 Reader



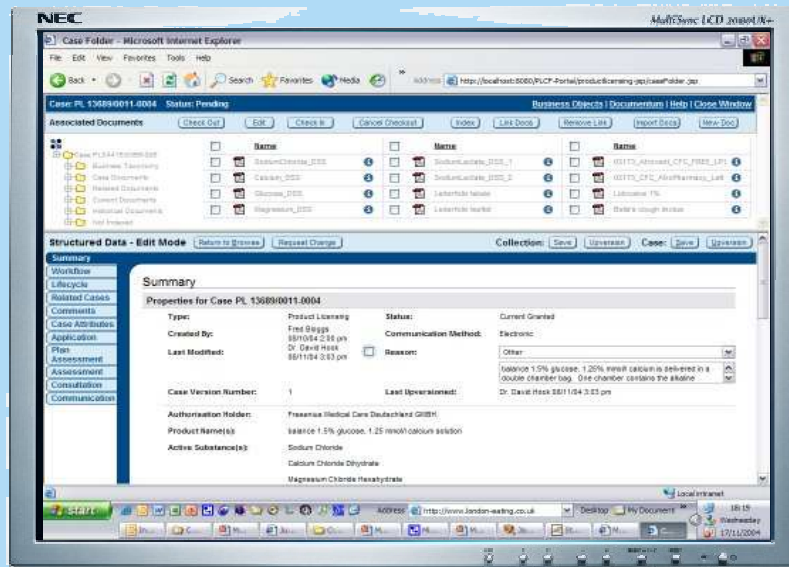
# Sentinel Case Folder

- For all **internal** facing activities:
  - Review tool for assessment of electronic applications
  - Workflow management
  - Related licence and document comparison
  - Consultation activities with CHM or CHMP
  - Communications
  - Determination process

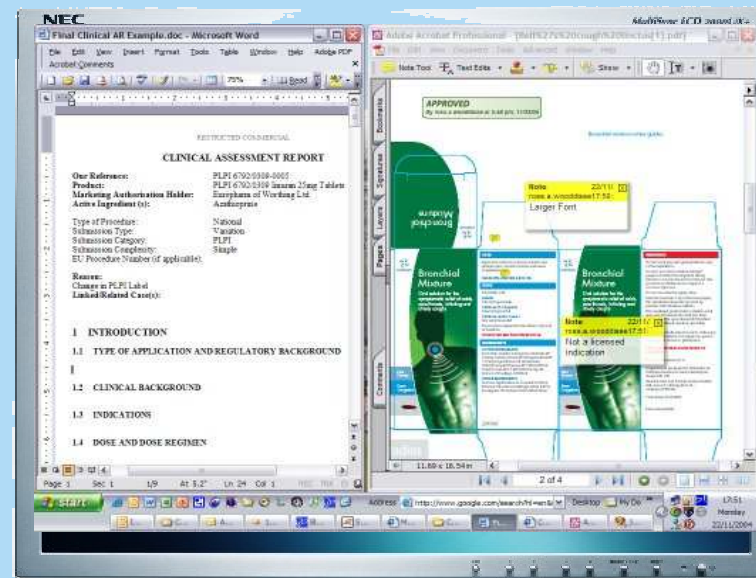
# Sentinel Case Folders



*Each major business area has a specific Case Folder to manage their work*



eWorking at the MHR



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# Electronic Submissions

- PDFs in CTD format accepted
- No additional paper copies required
- Any paper submitted is scanned prior to use
- 70-80% applications in “electronic CTD” format
- Detailed guidance given in Special Mail 5 and FAQs
- Interim measure only – note FDA have end-date of December 2007





- MA application form from MHRA Portal completed via Web Services
- **PLUS**
- M1 according to EU 1.1 specification (update to 1.2.1 pending) and M2 to M5 as per ICH 3.2 specification
- **PLUS**
- SmPC as separate Word file using MHRA template



- Portal MA form creates Case Folder for structured data
- eCTD xml enables auto upload of documents into Documentum
- Speeds up data entry processes
- Reduces data errors

- Impact of changes to specifications and MA application form during both application and product life cycles
- No concept of regulatory view in eCTD specification
- Product life cycle management, use of operations
- eCTD granularity
- Interoperability of eCTDs from different tools (Pilot Scheme)
- EU processes not yet re-engineered for eCTDs
- Very few eCTDs received



# MHRA eCTD Pilot Scheme

- Aims to test outputs from applicants eCTD tools in a production situation
- Will help to formulate specific eCTD/Portal guidance
- MHRA leading a TIGes eGuidance Topic Group to prepare harmonised advice on eCTD applications
- Collaborative approach is best way forward – we are all learning!

## Issues found so far .....



- Absence of Portal Form
- PDF optimiser in tools can remove XML from Portal Form
- Special characters can cause problems
- Use of TOC not required
- New place holders – inclusion in folders that do not have a leaf element
- More to come.....

- One eCTD per strength of product?
- Use of document operations: NEW for all first time initial and variation eCTD applications. REPLACE for updating eCTD via RFI or new variation application
- Updating of eCTD as specifications change?

## Moving forward

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- MHRA using bespoke Case Folder to review eCTDs
- EURS tool to be provided by IABG
- EMEA setting up central repository for CP initially and then possibly DCP/MR applications
- MHRA eCTD pilot process in place
- Testing outputs from commonly used eCTD tools
- MHRA e-working conferences, next one end of June
- Fee increases for non-eCTD applications
- New targets for e-working agreed with industry





- No paper applications after December 2007
- eCTD applications for new actives from April 2008
- eCTD applications for all new initial applications from Jan 2009



**Thank  
you**

## And Finally

The MHRA logo is a dark blue oval with the letters 'MHRA' in white, bold, sans-serif font.

For more information on eCTD applications, including possible pilots, please contact David Wheeler or Andrea Johnson:



+44 (0)20 7084 2350 or 2159



david.wheeler@mhra.gsi.gov.uk



andrea.johnson@mhra.gsi.gov.uk

For Portal and RamaXL information, contact Frances Law:



+44 (0)20 7084 2372



frances.law@mhra.gsi.gov.uk

# Sentinel Application Architecture

